CCCM CLUSTER
Supporting displaced communities
Ukraine

CCCM Cluster National Coordination Meeting Minutes

Date: 6 May 2025

Participants: ACTED, Angels of Salvation, Caritas Ukraine, IOM, International Orthodox Christian Charities, Mercy Corps, Norwegian Refugee Council, People in Peril, Polish Humanitarian Action, Première Urgence Internationale, Project HOPE, Proliska, REACH, ROKADA, Right to Protection, Save the Children, Tenth of April, U.S. Embassy in Ukraine, UNHCR.

Agenda item	Summary of the discussion	Action points
1. **Updates from CCCM Cluster**	**Updates from CCCM Cluster** (please see the presentation attached): **Review of the Humanitarian Coordination Structure** The meeting began with an update on the ongoing humanitarian coordination restructuring in Ukraine, initiated by the Humanitarian Coordinator and in alignment with the "Humanitarian Reset" proposed by Emergency Relief Coordinator Tom Fletcher in March 2025. Key elements included: • The phasing out of sub-national coordination structures such as ICWG, HOPC, and AHOHA. • The formation of a new sub-national coordination architecture involving UN agencies, INGOs, and NNGOs. • Strengthening Area-Based Coordination, particularly in frontline oblasts. The CCCM Cluster will remain operational through the end of 2025, with a gradual handover of responsibilities to other Clusters (notably Protection and Shelter) and national authorities. Existing tools, guidance, and coordination systems will remain functional throughout the year and be reviewed for integration in 2026. It was also noted that: • **The Protection Cluster** is expected to take over site-level coordination for collective sites and transit centres, focusing on vulnerable groups and evacuation needs. • **The Shelter Cluster** will take over 'hard component' in collective sites including improving living conditions, essential items, winterization response.	CCCM Cluster to share the presentation with the partners.

- Discussions are ongoing to introduce **a national co-chair** to lead CCCM coordination to support the transition and localization with a focus on coordination and data management tools and systems that the local partner can take forward.
- **Lead partners in the West and Centre Hub** will continue to play a key role and the arrangement will be reviewed at year-end — with a joint decision on whether to strengthening, complement or phase out.
- **State institutions**, including the Ministry of Social Policy and the Ministry of Development, are expected to assume more responsibility in the coordination and delivery of services.

Outcomes of the Master List Verification

In March 2025, the partner organization REACH conducted a comprehensive verification of the Master List in place of the usual Collective Site Monitoring (CSM) round. As a result:

- 240 collective sites were identified as closed (including some duplicates).
- 94 of these sites were in the East Hub and 146 in the West and Centre Hub.
- The findings have been reflected in the updated Master List published in April.

Humanitarian Response in Q1 2025

Between January and March 2025, the CCCM Cluster and partners collectively reached approximately 39,000 people across 514 collective sites in 22 oblasts.

Breakdown by Hubs:

- West and Centre Hub: 309 sites with 16,500 individuals.
- East Hub: 205 sites with 22,700 individuals.

23 partners were actively engaged in CCCM activities. Most supported oblasts included: Kharkivska, Dnipropetrovska, Lvivska, Zaporizka, and Poltavska. Least supported oblasts were: Khersonska, Odeska, Zhytomyrska, and Sumska.

Key activities delivered:

- Distribution of essential items (21,000 people).
- Support to site management (19,000 people).
- Community-led activities (4,100 people).
- Winter heating (3,200 people).
- Site care and maintenance (3,200 people).
- Minor winter repairs (2,400 people).

Responsible Exit of Humanitarian Partners from Collective Sites

In light of funding constraints (e.g., the suspension of US Government funding in January 2025), many partners may begin reducing or phasing out operations in the West and Centre.

The CCCM Cluster, together with lead partners and NEEKA, developed a "Guidance Note on Responsible Exit" to ensure protection-sensitive, planned, and coordinated transitions from collective sites. The main objectives of this approach are:

- Preserve the protection and dignity of IDPs.
- Minimize disruption to essential services.
- Ensure a clear handover of responsibilities to authorities or other actors.

Core Principles:

- People-centered and protection-focused.
- Phased, transparent, and well-communicated.
- Coordinated with local actors and CCCM Cluster.
- Committed to "do no harm".

Exit Process Phases:

1. **Initiation:** Notify CCCM Cluster; conduct internal analysis.
2. **Assessment:** Map services, identify risks and gaps.
3. **Coordination:** Engage local authorities and partners.
4. **Communication:** Inform residents using accessible messaging.
5. **Handover & Monitoring:** Transition responsibilities, document exit, and follow up.

Key Roles:

- Humanitarian partners: Lead the process, consult with stakeholders, maintain support.
- Local authorities: Assume site governance and service delivery.
- CCCM Cluster: Provide coordination, technical guidance, and advocacy.
- Risk mitigation efforts include protection assessments, maintaining referrals, and timely communication.

Knowledge Sharing Tools:

- Site profiles, intention data, and service maps.
- Standard operating procedures, feedback forms, and case studies.

Exit Checklist: A step-by-step checklist was presented to guide partners through preparation, coordination, and handover phases.

2. CCCM Cluster: Sub-National Updates	**CCCM Cluster Sub-National Updates** (please see the presentation attached): **East Hub** **Evacuations and trends updates:** • 16,814 evacuees passed through six Eastern Hub transit centers in 2025; 61% had limited mobility,53% were older persons. Most were from Donetska (41%) and Sumska (39%) oblasts. • Evacuations decreased in April (4,752) compared to March (7,169); self-evacuees from Dnipropetrovska front-line hromadas dropped from 771 to 123. • In Mykolaiv, three IEPs continue receiving evacuees from Khersonska Oblast (106 in April); authorities report 2,500+ people left the oblast between March and April. **Preparedness and Response Updates:** **Decisions:** • Opening of a new transit center in Synelnykovskiy raion is on hold due to decreased self-evacuations. Authorities, in consultation with CCCM and Protection Clusters, are consolidating partner capacities at the existing Pavlohrad TC. • In April, mandatory evacuations of children and caregivers were announced for Mezhyvska and Novopavlivska hromadas (Dnipropetrovska Oblast); around 36 children are estimated to remain in affected villages. **Accommodation:** On 2 May, CCCM partner Proliska opened a new collective site in Lyubimivka, Dnipropetrovska. Funded by UHF and Swiss Cooperation, the site hosts up to 120 people and is already accommodating new evacuees from Donetska and Dnipropetrovska. Since January 2025, 1,924 evacuees have been accommodated across 186 collective sites, with73% (1,398) in eastern oblasts. **West-Centre Hub** **Evacuations:** • Since January 2025, a total up to 600 evacuees have been settled in 62 CSs in the West-Centre Hub. • Continued inflow in April with a total of up to 200 new arrivals. • The largest number of evacuees were accommodated in: Zakarpattia oblast (April 7, April 9) - 35 IDPs, Lvivska - 35 IDPs, Ternopilska - 33 IDPs **Expansion of Accommodation Capacity:** • Growing pressure on bed availability due to funding gaps and delayed utility payments	CCCM Cluster to share the presentation with the partners.

	• Partners scaling up accommodation: 1,799 new places planned across CSs in June–July 2025; Aimed to support newly evacuated and highly vulnerable groups. **Advocacy for Rental Subsidy in CSs (Res 1225):** • CCCM partners are actively advocating for informed access in collective sites: outreach to eligible IDPs • Partners are engaged in **awareness-raising, distributing official information materials (posters, slides, presentations)** from the Ministry of Social Policy and Protection Cluster, and supporting outreach to eligible IDPs. **Strengthening Coordination through Lead Partner Meetings:** • Monthly online Lead Partner Meetings launched • Focus areas: Experience sharing & local engagement; Common challenges & strategic updates; Joint advocacy efforts • April: work on Guidance Note on Responsible Exit of humanitarian partners from collective sites.	
3. Posmishka presentation	**Presentation by Posmishka UA – Project Implementation and CCCM Contributions** (please see the presentation attached): During the meeting, representatives from **Posmishka UA Charitable Foundation** presented an update on their ongoing multi-sectoral initiative titled: **"Multi-sectoral support and development of collective sites, full renovation of supported living spaces, ensuring dignified conditions with social care, and provision of individual assistance to persons with disabilities and other highly vulnerable groups,"** implemented with support from the **Ukraine Humanitarian Fund**. The project is part of Posmishka UA's broader mission: **"Empowering communities, supporting people, and delivering aid to those in need."** **Project Objectives and Scope** The core objective of the initiative is to enhance the preparedness and hosting capacity of collective sites for newly evacuated individuals in five oblasts of Western Ukraine: **Ternopilska, Chernivetska, Ivano-Frankivska, Khmelnytska, and Vinnytska**. The intervention prioritizes assistance to women, children, older persons, and persons with disabilities. **Key activities include:**	CCCM Cluster to share the presentation with the partners.

	- Establishment of **23 new collective sites** for internally displaced persons (IDPs). - Creation of **1,030 dedicated spaces for persons with disabilities**. - Upgrades to **physical infrastructure** and provision of essential equipment to ensure dignified living standards. - Delivery of **integrated protection services**, including child protection support, psychosocial assistance, and cash-based aid for the most vulnerable. **Alignment with CCCM Cluster Objectives** This project directly supports the CCCM Cluster's strategic aims by expanding safe accommodation options, improving infrastructure and accessibility, and integrating protection services across collective sites. The initiative represents a strong example of how multi-sectoral programming can enhance living conditions for displaced populations while strengthening community resilience and local service systems. The CCCM Cluster welcomed this update and acknowledged the valuable role of Posmishka UA in reinforcing collective site capacity in Western Ukraine. Partners were encouraged to consider similar multi-dimensional approaches in their areas of operation.	
4. Updates from partners / AOB	**No emergent updates**	