

# CCCM Cluster Somalia Dashboard

## as of July 2023

### General Updates

**Coordination:** Partners conducted 16 coordination meetings with Local Authorities representatives from Dayniile, Khada, Gaalkayo South and Cadaado present. In Khada, coordination meetings, challenges, and service gaps in the IDPs sites were discussed and the following gaps were cited; lack of education services, lack of Wash services, shelter and FSL. The provision of health and nutrition services in Deyniile district, particularly in zone 4 is facing challenges due to a combination of factors, chiefly the limited number of partners offering these services and insufficient funding. The local authority representative said that currently Dayniile district has been experiencing heavy rains and winds, which have caused significant damage to hundreds of shelters. The rains and wind have damaged dozens of shelters in Dayniile district; including 5 shelters in Shamsudiin and 10 in Xeyle-bariise umbrellas among others therefore need for assistance. The camp leader of Bantu1 site in Gaalkayo informed members that over 7 shelters were destroyed at the site due to heavy wind and the IDPs have nowhere to stay.

**Service Monitoring:** Site monitoring activities occurred in 1,655 IDP sites covering 33 districts with 21 agencies administering this activity. Out of the 1,655 IDP sites managed by CCCM partners monitored in July, 473 have received new arrivals within the last month (29%). 89% of sites receiving new arrivals received community awareness activities on the availability of services. Overall, 65% of sites had water access for IDPs. 40% of sites have primary education facilities while 26% of sites can access primary education facilities within a 20-minute walk. 51% of sites have access to health facilities within a walking distance while facilities for nutrition stood at 65% of sites. 85% of surveyed sites consist of emergency shelter types with 10% of sites having transitional shelters and 5% of sites having permanent shelters. 11% of IDP households have received cash or food assistance within the last 6 months.

For more details on Site Monitoring, please see the dashboard: <https://bit.ly/3zZQJxE>

**Communication with Communities:** CCCM partners conducted orientation sessions on available humanitarian services including conducting services awareness sessions during MUAC screening, newly displaced IDPs orientation sessions in Dayniile, Khada, and Baidoa. CCCM partners also carried out, door-to-door sessions and public awareness-raising campaigns in IDP sites coupled with the distribution of posters, and erecting billboards in several sites with the intention to provide reliable information on available services; a total of 26,214 participants attended these sessions. In Baidoa, CCCM partners conducted community awareness sessions through delivery of messages on microphone announcement with Risk Communication and Community Engagement (RCCE) activities. In Dayniile, outreach teams conducted awareness on aid diversion and extortion by discussing the purpose of aid and who its meant for. IDPs were informed of the fact that humanitarian aid is free, and they should not pay for it. IDPs were also provided with information about their rights to receive aid and services helps prevent exploitation. Communities are encouraged to report instances of aid diversion or extortion. They were also made aware of reporting channels in case of any extortion or diversion.

**Complaint and Feedback Mechanism (CFM):** July featured 2,955 complaints raised which represented a 33% decrease of recorded issues compared to the number of complaints raised in the month of June which had 4,443 issues filled. However, issues filed from new arrivals have remained consistently high in both the months of June and July. Most of the complaints raised in July were from the Food Security and Livelihood (FSL) where 1,652 (56%) issues were recorded, 626 were registered in Shelter/NFI (21%) while under WASH, 488 issues were recorded (17%) totalling to 94% of the overall complaints raised and more than half of them being recorded in FSL sector alone.

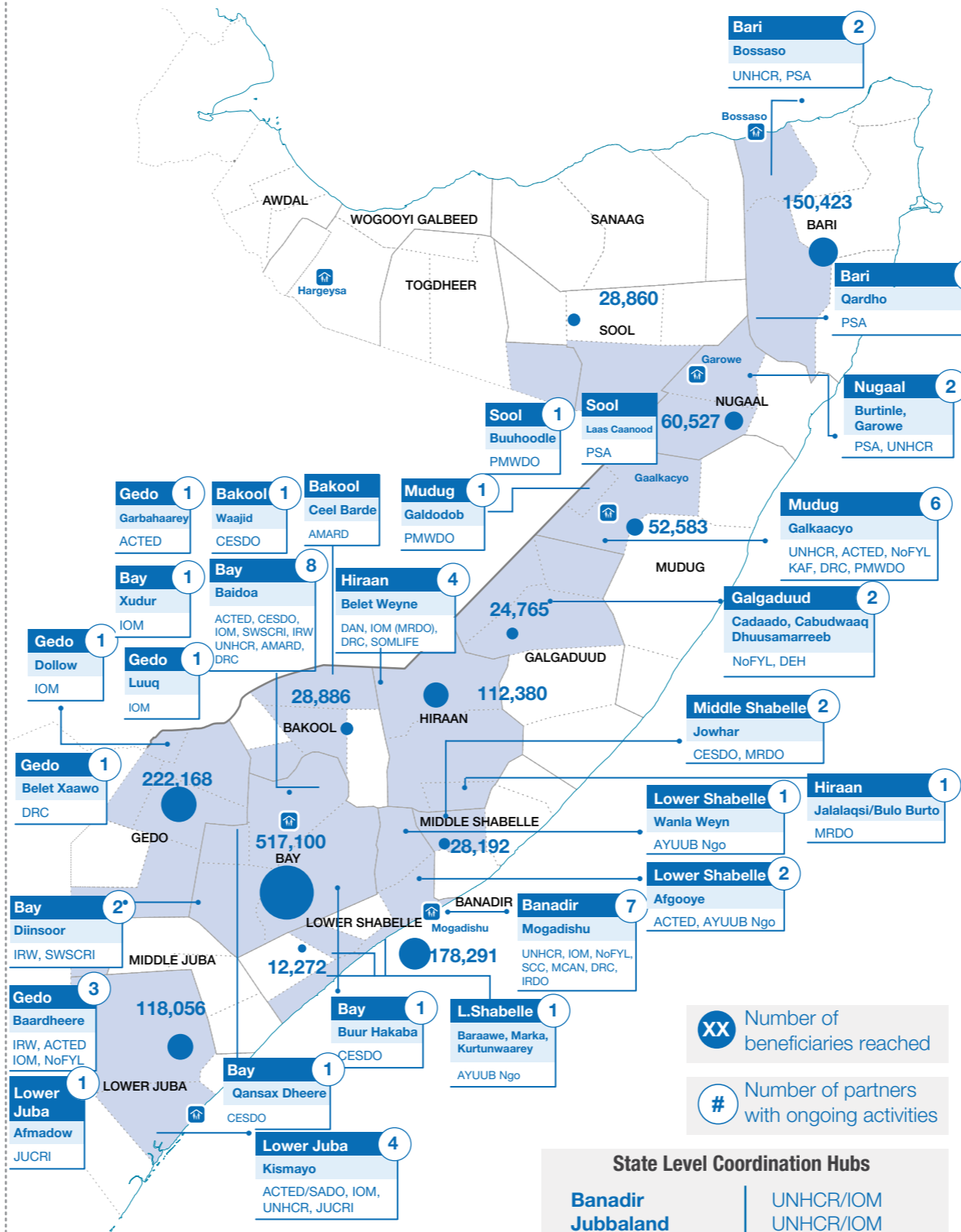
For more details on CFM please see the CFM Dashboard: <https://bit.ly/zitemanagersomalia>

**Site improvement activities/Cash for Work:** CCCM partners conducted site decongestion activities to improve access and mitigate the risk of fire in congested sites, waste disposal management and drainage systems. Partners carried out a total of 59 site improvement activities including regular site cleanup campaigns to collect garbage/wastes using DRR tools in incentivized Cash for Work approach by engaging site maintenance committees and community volunteers. 15 communal infrastructure sites were improved with 150 sites decongested with the Do no harm approach.

**New Arrivals:** CCCM partners continue recording large numbers of displaced populations arriving at IDP sites in Baidoa, Dayniile, Kahda, Luuq, Dollow and Afgooye including Laas Caanood along with other districts due to the impact of drought, conflict and flooding in their areas of origin. In the month of July, at least 96,829 new arrivals were displaced. Majority being received in Khada, Deyniile, Baidoa, Kismaayo and Wanla Weyn districts. At least 3,477 were displaced in Wanla Weyn district due to the flooding experienced. (NAT wk. 27-31). CCCM Partners continued to closely work with Nutrition Partners to conduct MUAC screening across sites, with SAM and MAM cases referred to Nutrition partners for assistance.

For more details on new arrivals to IDP sites please see the New Arrivals Tool (NAT) Dashboard: <https://bit.ly/3HFYA7F>

### Operational presence of cluster partners



XX Number of beneficiaries reached

# Number of partners with ongoing activities

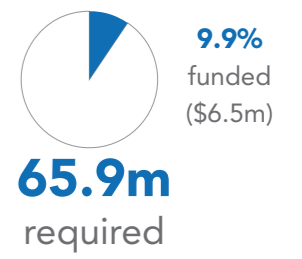
**State Level Coordination Hubs**

Banadir	UNHCR/IOM
Jubbaland	UNHCR/IOM
South West State	UNHCR/IOM
Hirshabelle	UNHCR/IOM/DAN
Galmudug	UNHCR
Puntland	UNHCR
Somaliiland	NDRA/UNHCR

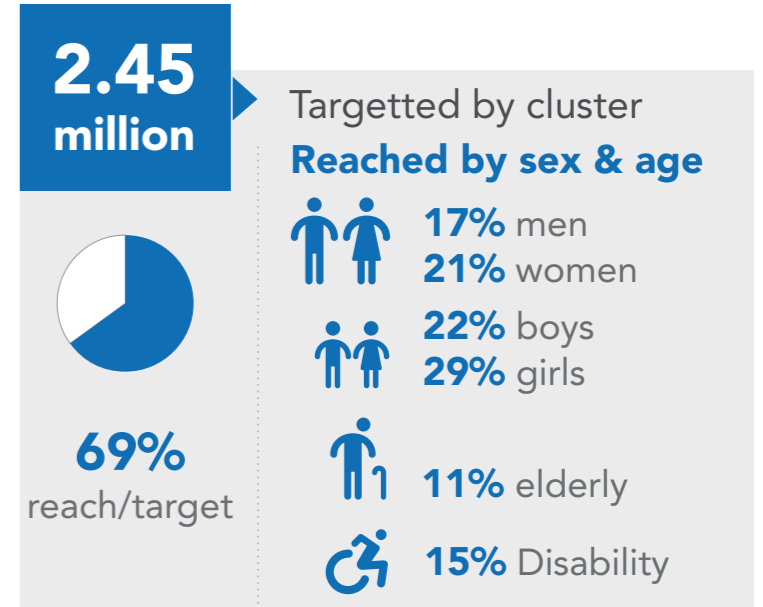
### Overall Objective

To improve the living conditions and protection of IDPs in sites and settlements and ensure equitable access to services and assistance of all persons in need, with a clear focus on moving toward attaining durable solutions with full participation of the displaced and host communities.

### Cluster Funding



### Population Demographics



1.7M IDPs reached by CCCM partners (from July 2023)

# of sites with established CCCM mechanisms 1,534 sites

### Baseline Data

