# CCCM Coordination | Beira

# Meeting Notes

# Date: Thursday 30th May 2019

# Location: IOM Office, Beira

**Participants:** IOM, Site Planning, WFP, IOM - DTM, Health Cluster, NGOs Consortium (FEC/FGS/VIDA), Mentor Initiative

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| **Action Points** |  |
| 1. The coordination team to share CCCM Site Monitoring form for comments –[Link to Site Monitoring Form](https://ee.humanitarianresponse.info/x/#oqTaQfFp) | Coord team |
| 1. Partners to provide feedback by *CoB Friday 31st May 2019* | All partners |
| 1. The coordination team to share list of focal points at resettlement sites.   *(Please see attached to this email)* | Coord team |
| 1. The coordination team to share resettlement map of sites in Dombe.   *(Please see attached to this email)* | Coord team |
| 1. CCCM Cluster to clarify the overlap with the RRR Working Group   *Update to be shared by the next meeting* | Coord team |

1. **Welcome and Introduction:** Simon Cowie is introduced and will be taking the CCCM coordination role in the interim until a permanent cluster coordinator joins the team on the 10th of June.
2. **CCCM Strategy Operationalization**

CCCM Strategy document has been circulated for feedback and comments. The strategy is in preliminary phases of implementation.

* **Coordination Meetings:** Initial site level coordination meeting are being held at sites in Guara Guara and Mutua. Once the structures become more formalized and as participation increases, meeting frequency is likely to increase. The schedule will be shared via email and also on the CCCM HR.info website.
* **Service Monitoring and Referrals:** Coordination team has finalized a draft multi sector monitoring form to map out service providers and ensure immediate referrals of urgent issues to relevant actors.
* **Community Engagement:** In coordination with INGC and other humanitarian actors CCCM team has been facilitating “go and see visits” as well as community consultations to support the on-going resettlements from Picoco to Savane and Semora Machel to Mutua.
* **Site Planning:** Site Planning teams have completed 12 site plans in Sofala. In addition to this, 28 resettlement areas have been mapped in Manica to identify and support short-term site improvement needs in resettlement areas. Site clearance works continue at resettlement sites in Savane, Mutua, Ndedja, Cura.

1. **Relocation, Returns and Resettlement Working Group:**

With participation from Land Ministry, WASH, INGC and Site Planning teams conducted a joint visit to Mutua where movements are currently on hold. Service provision at site was observed and it was agreed at least some essential services (for Health, Education and WASH) will be mapped out before further movements can take place.

In addition to the already resettled 289 families in Mutua, IDPs from Semora Machel, Sao Pedro and residual caseload from Picoco will be resettled to Mututa, bringing the overall estimate to be over 400 families remaining to be resettled at the site. Key action points from the visit are summarized under:

1. IOM, OXFAM, and land ministry site engineer will map key service areas, roads, boundary and water points/ latrines.
2. A small technical working group will meet to discuss next steps in planning and timeframes for works to be completed.
3. All stakeholders agreed that no further movements will take place until works on accessibility and WASH services are complete.
4. Currently there are is no space in close proximity to Mutua 1. Humanitarian community will support movements only if there are spaces in close proximity to services.
5. In order to avoid confusion with INGC and land ministry, all actors to stop using terms Mutua 1 and Mutua 2.
6. **Updates from DTM**

DTM produces a daily update on movement tracking at the accommodation and resettlement sites. For more information and daily updates, DTM’s Interactive Dashboard can be accessed at the following URL: <http://displacement.iom.int/content/mozambique-%E2%80%94-tropical-cyclone-idai-displacement-movement-tracking-daily-update-beira.>

DTM has completed a fifth round of site assessments across 51 sites (accommodation centres as well as resettlement areas) in Sofala, Tete, Zambezia and Manica. All published reports and data sets can be accessed at <https://displacement.iom.int/mozambique>.

1. **Partner Updates:**

**Linha Verde (WFP)**

WFP provided an overview of their Linha Verde Programme. The service is meant to be a complaints and feedback mechanism for all humanitarian actors with a toll free hotline. Feedback loop is closed by 1) operators who directly address queries by referring to the FAQs shared by clusters or 2) more urgent and critical issues are referred to referral focal points designated by clusters/organisations.

CCCM cluster is scheduled for a follow up meeting to identify how to support this initiative particularly at the resettlement areas. Other partners are also encouraged to share IEC material and FAQ documents.

**Health Cluster**

In the province of Sofala, WHO has completed an assessment to determine access to health facilities. For the resettlement sites, results indicate, only 2 sites are within 10 kms of the health clinics and the remaining are even further with some up to 40km from the site. Staffing has been an issue at the clinics pre and post disaster where health workers have not been paid in months.

**Mentor Initiative:**

MI raised concerns on the incidents of malaria reported at the sites and reported, a vast majority of a resettled IDPs do not have access to mosquito nets. They would further like to map out areas that have been sprayed and determine an appropriate strategy to counter risks of malaria.

**NGOs Consortium (FEC/FGS/VIDA):**

Consortium would like to obtain further information on gaps in service provision to ensure a coordinated response in resettlement sites.

**Next Meeting:**

16:00 - 17:00, Thursday, 6th June 2019

IOM Office, CPMZ Building Macuti, 1st Floor